



April 14, 2022

Dear Patient Families and Loved Ones,

Please see the reverse side of this letter for the updated policy, **effective Sunday, April 17, 2022.**

If you have questions or would like more information, please reach out to our Hospice House manager, Colby Hall, or our director of quality, regulatory, compliance and education, Mary Jane Meintzer.

Thank you for your continued support and the privilege to care for your loved one.

Yours in service,

Chris

Christopher A. Chekouras
Executive Director



Talbot Hospice House COVID Visitation Policy

In our continuing effort to balance our responsibility to maintain a COVID-safe environment in the Eleanor A. Koons Hospice House, while ensuring access to your loved one, we are amending our visitor policy **effective April 17, 2022:**

- **VISITORS WHO HAVE A POSITIVE VIRAL TEST FOR COVID-19 OR SYMPTOMS OF COVID-19 SHALL NOT ENTER THE BUILDING.**
- Visiting hours: 24-hour visitation availability. All visitors must sign-in at the Hospice House reception desk.
- **3-ply facemasks shall be worn in all Hospice House public areas; meaning anytime when outside of the patient room. Cloth masks and gators are not permitted.**
- Only authorized Talbot Hospice staff or volunteers are permitted to open the door for and screen visitors. We respectfully request all visitors refrain from opening the door for unauthorized visitors.
- **There are no restrictions on the number of visitors for each patient in the Hospice House at any given time.**
- Visitors have full access to all common areas and may help themselves to complementary beverages and snacks located in the main living room.
- Handwashing—including the use of hand sanitizer—remain an important part for keeping everyone healthy. Thank you for adhering to these safe infection prevention practices.
- As patients approach their final days of life, our team will work with the family or primary caregiver (support person), on any additional visit accommodations needed.