



## **December 27, 2021**

Dear Patient Families and Loved Ones,

Due to the increasing spread of the COVID-19 Omicron variant, effective, Tuesday, December 28, 2021 we will be amending our COVID-19 Visitation Policy for the Hospice House to limit the number of visitors.

Please see the reverse side of this letter for the updated policy.

If you have questions or would like more information, please reach out to our Hospice House manager, Colby Hall, or our director of quality, regulatory, compliance and education, Mary Jane Meintzer.

Thank you for your continued support and the privilege to care for your loved one.

Yours in service,

Chris

Christopher A. Chekouras

**Executive Director** 





## **Talbot Hospice House COVID Visitation Policy**

In our continuing effort to balance our responsibility to maintain a COVID-safe environment in the Eleanor A. Koons Hospice House, while ensuring access to your loved one, we are amending our visitor policy effective December 28, 2021:

- Visiting hours: 24-hour visitation availability. All visitors must sign-in at the front desk.
- Visitors who have a positive viral test for COVID-19 or symptoms of COVID-19 shall not enter the building.
- Only authorized Talbot Hospice staff or volunteers are permitted to open the door for and screen visitors. We respectfully request all visitors refrain from opening the door for unauthorized visitors.
- Each patient is permitted two (2) visitors in the Hospice House building at a time during visiting hours.
- To minimize activity in common areas, we ask visitors to remain in the patient room while visiting and to use patient bathrooms when needed.
- For the safety of all patients, staff and volunteers, all visitors shall bring and wear a facemask at all times.
- Face coverings, social distancing and handwashing—including the use of hand sanitizer—remain an important part for keeping everyone healthy. Thank you for adhering to these safe practices.
- As patients approach their final days of life, our team will work with the family or primary caregiver (support person), on any additional visit accommodations needed.