

Hospice

NURTURING THE GIFT OF LIFE



Talbot Hospice Foundation, Inc.

SINCE 1981

ANNUAL REPORT 2009-2010



Talbot Hospice FOUNDATION

2009-2010

BOARD OF DIRECTORS

Adrienne W. Rudge

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Peg Fitzgerald

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Susan Piggott

Volunteer Coordinator

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Guest Wing Manager

Ruth Ann Murray, CHPNA

Assistant Guest Wing Manager

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Nurse Educator

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Lutitia Fells

Heather Foote

Valerie Hicks

Michelle Lowery

Susan Maxwell

Linda McCleese

Shola Olajide

Nancy Stebbing

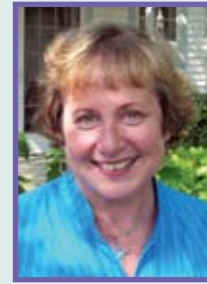
Sylvia Thomas-Tilghman

Virginia Whittington

Alice Woodlin

Message from the President and the Executive Director

As we review the past year's work at Talbot Hospice Foundation (THF), we feel tremendous gratitude to our donors, without whom our work could not continue. Despite a challenging economy, we have had an outpouring of support from individuals in our community, up 13% from last year due mainly to the community's incredible response to the newly formed Guthrie Society. Donors to this society provide transformative gifts in honor of our founder, Dr. Eugene Guthrie. The response has been wonderful, as seen on page four.



Julie Crocker, left, Executive Director and Adrienne Rudge, President of the Board.

The Guest Wing at Talbot Hospice House continues to be a refuge for patients and families at the end-of-life. Family members whose loved ones have used our home-like residence have been eloquent in their praise.

"Although I was vaguely familiar with the hospice program, I had no idea of the level of care provided to your guests. From the feeling of warmth and friendship when you first walk in, to a shoulder to cry on at the end, the care and concern are amazing."

Denise Taylor - stepdaughter of Guest Wing patient

To meet the rising costs of providing residential comfort and treatment in the Guest Wing, the board has approved implementing a fee schedule for Guest Wing patients. Although this is common practice in residential hospices around the country, we have been reluctant to charge in the past. However, we need to be fiscally responsible in order to continue this vital community service.

The fact remains that most of those we serve prefer to die at home. We provide the same complement of hospice services, including the support of our volunteers who take great pride in honoring our patients' wishes.

"My husband and I thank you for all you have done to get me into Hospice, and for getting me back on my medicine. If it wasn't for you I wouldn't have been at home for Christmas and that meant so much to me."

Shirley Baynard - at-home hospice patient

Our board, staff and volunteers strive to deliver services of the highest quality with compassion and respect for the dignity of others. With that in mind, a new board committee has been formed: the Patient Quality and Safety Committee. Led by Dr. Michael Tooke, the team includes Foundation members and Shore Home Care Hospice staff. They will develop and monitor hospice performance measures, which will help assure the quality of care for the patients we serve.

It is rewarding to receive the heartfelt letters that acknowledge our mission of offering hope, compassionate support and services to those facing the end-of-life. We are ever thankful to our volunteers, donors and community partners for truly supporting our vision of nurturing the gift of life.

Julie L. Crocker

Julie L. Crocker, MSN, RN
Executive Director

Adrienne W. Rudge

Adrienne W. Rudge
President, Board of Directors
2009-2010

Talbot Hospice Foundation, Inc.

586 Cynwood Drive · Easton, Maryland 21601

410-822-6681

www.talbothospice.org

general email: info@talbothospice.org

Designed and Edited by Peg Fitzgerald

Printed by Economy Printing Co. Inc.

Front cover image: The meditation garden behind the Guest Wing at Hospice House, Spring 2010.

Program Highlights July 1, 2009 to June 30, 2010

HOSPICE..

...Nurturing the Gift of Life

"I want to thank Talbot Hospice for opening up your hearts and the Guest Wing to my



Ms. Brooks with her Grandmother in the Guest Wing at Hospice House.

grandmother. After being in a nursing home for so long, it was truly a blessing for her to spend her final days in a more home-like and compassionate environment. Not only was it a blessing for her, but a blessing for me and my family to be able to spend as much time as possible with her. Those days meant more to me than words can ever say."

*Annette Brooks and Family
May 2010*



OUR MISSION: THE TALBOT HOSPICE FOUNDATION OFFERS HOPE, COMPASSIONATE SUPPORT AND SERVICES TO ALL MEMBERS OF THE COMMUNITY FACING END-OF-LIFE ISSUES. WE PROVIDE PATIENT/FAMILY CARE, COMMUNITY EDUCATION AND ADVOCACY WHILE RESPECTING BOTH CURATIVE AND PALLIATIVE TREATMENT CHOICES.

Talbot Hospice Foundation, along with our medical partner, **Shore Home Care Hospice**, provided care and service to 155 hospice patients.

The **Guest Wing at Hospice House** served 59 individuals. 36% of all hospice patients chose the Guest Wing in their final days.

Our pre-hospice program, **Pathways**, served 46 individuals. Subsequently 30% were admitted to our Hospice Program.

Our **Bereavement** programs served 1,240 people; a 25% increase over the last year. Counseling for individuals and families are offered as well as 8 different bereavement programs including Caregivers Support, The Next Chapter, Return to Laughter, Looking Ahead, Survivors of Suicide, Wine and Cheese, Rainbow Days for Children and holiday support groups.

The **Hospice Chaplain** made 965 visits to Hospice and Pathways patients in their homes, in the Guest Wing at Hospice House, at The Memorial Hospital, The Pines Genesis, William Hill Manor, Candlelight Cove and Heartfields.

Volunteers continued to be the "heart of hospice" with 332 dedicated volunteers donating 13,964 hours, which is a value of \$276,870 according to the Independent Sector. Volunteers drove 62,843 miles to serve our patients and families. They served in various capacities such as caregivers, home companions, cooks, administrative assistants, fund-raisers, gardeners, board members, housekeepers, decorators and more.

Top Donors to the Annual Campaign July 1, 2009–June 30, 2010

THE GUTHRIE SOCIETY

GIFTS TO THE ANNUAL CAMPAIGN

July 1, 2009 – June 30, 2010

We are pleased to recognize the founding members of The Guthrie Society, our new giving society that is comprised of donors who contributed \$1,000 or more to the Annual Campaign from July 1, 2009 to June 30, 2010.

LEADERSHIP \$100,000.00 +

Friends of Hospice

FOUNDERS \$10,000.00 +

Anonymous

The Concordia Foundation

Dorothy Metcalf Charitable Foundation

Mrs. Patricia M. Fox

Grayce B. Kerr Fund, Inc.

Ms. Lesly S. Smith

SUSTAINING \$5,000.00 +

Thomas and Tina Baxter

Darby Foundation

Mr. and Mrs. George P. A. Eysymontt

Mr. and Mrs. Richard C. Granville

Thomas H. Hamilton Foundation, Inc.

Mrs. Bette S. Kenzie

St. John Foundation, Inc.

Mrs. Katherine M. Whalen

SUPPORTING \$2,500.00 +

Mr. and Mrs. Joseph H. Battin

Choptank Electric Trust, Inc.

Mr. and Mrs. Henry Corbin

Dalton Family Foundation

E.E. Streets VFW Memorial Post #5118

Easton Rotary Club Youth & Community Fund, Inc.

Charles R. Fagan

Mr. and Mrs. Clayton Fisher

Frederick W. Richmond Foundation, Inc. and

Mr. and Mrs. Timothy Wyman

Paul and Susan Haddaway

Herrmann-Freeman Fund

Maryland Charity Campaign

Mrs. Alice B. Nily

Mr. and Mrs. Sumner Parker

Edward D. Powers Charitable Lead Trust

Pfizer, Inc.

Mr. and Mrs. Ira Ringler

Ms. Adrienne W. Rudge

Safeway Foundation

The Arnold F. Baggins Foundation

John and Mary Wolfe

COMMITMENT \$1,000.00 +

Anonymous

Mr. and Mrs. Eric Abel

Akridge Family Foundation

Judy Caswell Allen

Mr. and Mrs. Thomas L. Alnutt

John and Nancy Anthony

Joe and Susan Anthony

Mr. Eric Asmussen

Mr. and Mrs. William Bank

Mr. and Mrs. Richard Bernstein

Don and Janet Bickert

Blake-Blackston American Legion Post #77

Mrs. Alice R. Bower

Mr. and Mrs. Norman Brady

Mrs. Frances J. Brown

Dr. Earl W. Brian and Dr. Molly Burgoyne

J. Parker and Ruthe Callahan

The Capps Family-Kirby & Linda,

Tim & Jessica, Greg & Laura and Mandy

Alan and Sally Ann Cassidy

Mr. and Mrs. A. James Clark

Mr. and Mrs. Thomas C. Clarke

Mr. and Mrs. James N. Cooney

Mr. and Mrs. C. Paul Cox III

Mrs. Joan Cox

Mrs. Harriet S. Critchlow

Mr. and Mrs. Michael Crocker

Mrs. Mary Cummings

Mr. and Dr. Jesus T. Diaz

The Steven Doehler Family

Mr. and Mrs. Lewis Doom

Eastern Shore Retirement Associates

Easton Bank & Trust

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Mr. and Mrs. Glen Gannon

Mr. and Mrs. William M. Ginder

Mr. Albert B. Gipe

Gipe Associates

Ms. Lisa Glessner

Mrs. Claiborne W. Gooch III

Stewart and Iris Greene

Ms. Thelma Gretzinger

Dr. and Mrs. Eugene H. Guthrie

Mrs. Patricia Haring

Mrs. Carolyn P. Harriman

Diane and Melvin Heath

Dr. and Mrs. J. Frederick Heaton

Dr. and Mrs. W. David Hill

Dr. Wayne and Dr. Mary Hockmeyer

Hospice Cup, Inc.

Mr. and Mrs. Frederick Howarth III

Tim and Sally Kagan

John and Ann Keeley

Mrs. Robert K. Keller

Mr. and Mrs. Frank D. Kittredge

Mr. Karl Lemp

Dr. and Mrs. D. Ted Lewers

Jim and Frances Maffitt

Mr. and Mrs. Michael L. Malchow

Mrs. Carol Marvel

Mr. George S. McManus

Mrs. Alice Mellen

Mr. and Mrs. R. Michael S. Menzies, Sr.

Mr. and Mrs. Harry C. Meyerhoff

Bill and Maxine Millar

Mr. Stephen Millard

Dr. Margot Miller

Ms. Diane Rohman and Mr. Charles Monet

Mr. Lawrence Mundell

Mr. and Mrs. Larry Myers

Al and Margaret Naeny

Ms. Krystyna Ochota

Hamish and Christy Osborne

Mr. Royce Peabody

Mr. and Mrs. James K. Peterson

Mr. and Mrs. John W. Pettit

Mr. and Mrs. Michael Potter

Mr. Eugene Prevost

Mrs. Martha Read

Mrs. Eleanor Requard

Mr. and Mrs. Edward Rhodes

Mr. and Mrs. John Riehl III

Mrs. Julia Rogers Schen

Schulman Foundation

Mr. William L. Scott

Seip Family Foundation

Michael D. and Barbara E. Sheridan

Mr. and Mrs. Albert L. Smith

Mr. and Mrs. John T. Smith

Mr. and Mrs. Lon Smith

Mr. Howard Snyder and Ms. Susan H. duPont

St. Mark's United Methodist Church

Mr. and Mrs. Jeffrey Staley

Mr. and Mrs. Daniel Stone

Mr. and Mrs. Sabin Streeter

Dr. and Mrs. George W. Strother

Sts. Peter and Paul Catholic Church

Ms. Alys Swan

The H&R Block Foundation

The Warner Family Reunion

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Dr. Michael Tooke and Ms. Susan Piggott

Sam and Rosemary Trippe

Mr. and Mrs. George Tulloch

Mr. and Mrs. Ryan Turner

Van Strum Foundation

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Dr. James C. Walsh

Seth and Missy Warfield

Arthur L. S. and Nancy Waxter

Mr. and Mrs. William J. Weisman

Westwood Holdings Group, Inc.

Mr. and Mrs. Josef W. Wilke

William B. Bergen Foundation, Inc.

Mr. and Mrs. Quentin M. Wilson

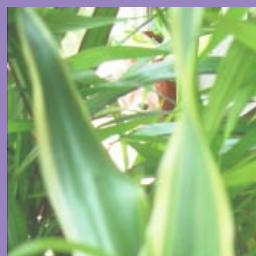
Ms. Susanna K. Zaffere

Mr. Howard A. Zwemer

Every fiscal year (July 1–June 30), donors to Talbot Hospice will have the opportunity to join The Guthrie Society with a gift of \$1,000 or more to the Annual Campaign.

Financial Highlights

Operating Income



Annual Giving (43%)
\$407,767



Endowment/Interest (23%)
\$215,662



Friends of Hospice (11%)
Festival of Trees
\$103,000



Memorials (11%)
\$99,682

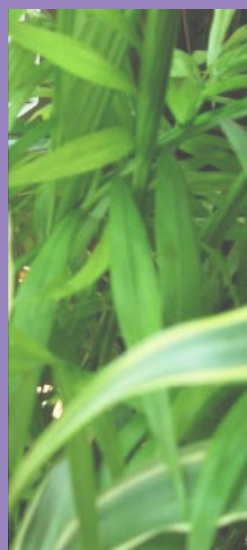


Grants/Foundation (10%)
\$91,271



Other (2%)
\$24,641

Operating Expenses



Programs (76%)
\$784,515

Programs include:
Hospice in the Community
Hospice in the Guest Wing
Pathways
Bereavement Programs
Volunteer Program
Spiritual Services



Administration (16%)
\$169,084



Fundraising (8%)
\$82,733

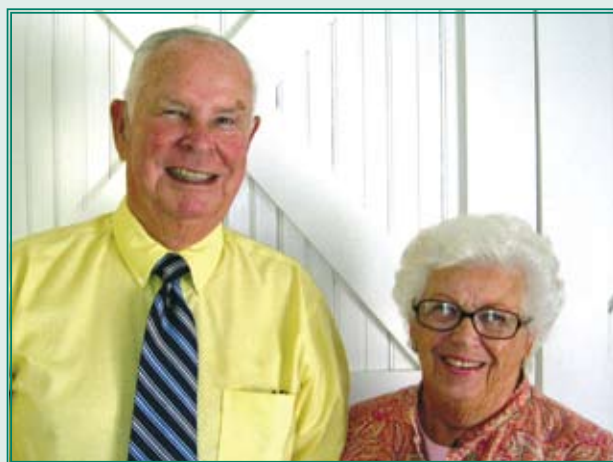
Total Income: \$942,023

Total Expenses: \$1,036,332

PLANNED GIFTS • Warranita P. McMahon

BEQUESTS • Estate of Bettina Billingslea • Estate of Ann P. Ladd • Estate of Hazel Ruth Oxee • Estate of Frederick L. Weller

The financial information presented in this document is internally generated. The audited financial statement will be available in December 2010. Documents and information submitted to the State of Maryland under Maryland Charitable Solicitations Act are available from the Office of the Secretary. The donor list in this annual report is comprised of top donors only. Email kc Cox@talbothospice.org with any additions or corrections. For a complete list of donors FY09-10 visit www.talbothospice.org or contact Kate Cox, Associate Director at 410-822-6681. Thank you.



Our new giving society is named after Dr. Eugene “Buck” Guthrie, Director Emeritus and one of the founders of the Talbot Hospice Foundation. This group of distinguished donors honors Dr. Guthrie’s commitment to Talbot Hospice and exemplifies his passion for making a difference in the end-of-life experience for local citizens.

Dr. Eugene Guthrie and his wife, Betts. Betts was a pioneer of hospice by helping to start the volunteer program.

2009 - 2010 Volunteers

Ellery Adams
 Judy Amdur
 Shirley Allen
 Carol Anderson
 Gilbert Anderson
 Steve Andrews
 Jack Anthony
 Mary Frances Appell
 Joan Baldwin
 Lyn Banghart
 Janet Bascom
 Preston Bascom
 Grif Bates
 Pat Bates
 Jo Batters
 Ann Bellinger
 Cherisse Belton
 Nancy Benitez
 Joan Bennett
 Sally Bent
 Janet Berg
 Regina Bernhardt
 Keyworth Birch
 Agnes Blades
 Bill Blades
 Connie Blades
 Susan Blankner
 Sara Blizzard
 Betty Boda
 Jane Bollman
 Silvia Borges
 Alice Bower
 Charlotte Bradley
 Suzanne Brannegan
 Anne Brennan
 Edna Bruehl
 Barbara Burr
 Steve Carns

Wendy Carns
 Patricia Case
 Ray Chaplain
 David Cherry
 Karla Cherry
 Joan Chowning
 Susan Clifford
 Codie Codispoti
 Richard Codrington
 Elsie Collings
 Alex Collins
 Regina Collins
 Claudia Conlon
 Joan Cox
 Genevieve Cronan
 Joan Crowley
 Charlotte Cuttler
 Hynda Dalton
 Sue Davis
 Hugh Dawkins
 Susan Deerin
 Patti Dewitt
 Susie Dial
 Patti Diamond
 Joanne Ditch
 Melanie Dixon
 John Dodson
 Vernon Dulin
 Robyn Dunn
 Nance duPont
 Lorna Dutch
 Susan Dyott
 Erin Edzel
 Ludwig Eglseder
 Yvonne Endy
 Marjorie Erickson
 Jocelyn Eysymontt
 Margaret Ferree

Matthew Fitzgerald
 Betty Fleming
 Lorraine Flisher
 Ruth Fluharty
 Perry Foster
 Tom Fountain
 Patty Fox
 Bonnie Foxwell
 Margaret Frampton
 Kathleen Franke
 Mary J. French
 Alex Fritzsche
 Nancy Gambrell
 Barbara Gardella
 Emily Gay
 Bill Ginder
 Albert Gipe
 Mimi Girard
 Mary Gleason
 Janice Gnospelius
 Ann Goodman
 Jane Gordon
 Steve Gordon
 Betsy Greaney
 Deborah Greenwood
 Leslie Grunden
 Eugene Guthrie
 Susan Haddaway
 Betty Hall
 Maryalice Halley
 Anna Grace Harding
 Sharon Harrington
 Harold Hayes
 Monica Heinsohn
 Ginger Held
 Irene Heller
 Julia Hickman
 Joann Holden

Robert Holden
 Pepper Holmes
 Mary Holsten
 Van Holsten
 Judi Holt
 Nancy Holt
 Susie Hopkins
 Jane Hopkinson
 Joanne Hubert
 Sharon Huckel
 Jean Hughes
 William Hughson
 Elizabeth Hutchinson
 Sharron Jamarik
 Barbara James
 June Jansson
 Karen Jenks
 Nanette Jensen
 Barney Johnson
 Emma Johnson
 Shawn Johnson
 Mary Jolley-Camper
 Joyce Jones
 Richard Jones
 Emilie Joshi
 Ann Judge
 Marjorie Kadesuk
 Monica Kelly
 Bette Kenzie
 Carol Kilbourn
 Diane Kilduff
 Von Kirchhoff
 Larissa Kitenko
 Joan Kittredge
 Janet Knepper
 Debbie Kudner
 Elaine Landin
 Florence Lednum

Janet Leichling
 Zena Lerman
 Cheryl Lewis
 Nancy Lewis
 Catherine Liebl
 Cindy Lilley
 Michael Linardi
 A.J. Lippson
 Kathryn Lister
 Suzanne Litty
 Eleanor Lockwood
 Joseph Logan
 Melissa Lourie
 Brian Loveland
 Barbara Lundkvist
 Judy Lutkus
 Ted Lutkus
 Nancy Lytell
 Judith Macindoe
 Frances Maffitt
 Joanne Magruder
 Paul Makosky
 Gladys Makovsky
 Jean Marvel
 Elaine Masso
 Barbara McCaughey
 Dana McGrath
 Juanita McLaughlin
 Betty Mehrizi
 Lisa Menditch
 Michael Menzies
 Karen Mesko
 Judy Meyers
 Elizabeth Mihan
 Ethel Ann Milby
 Maxine Millar
 Marian Miller
 Robert Miller

The Friends of Hospice is the largest donor to Talbot Hospice and since 1986 has raised over \$2 million dollars with their extremely successful Festival of Trees event.

The 24th Annual Festival of Trees, *Joy to the World*, was a great success and raised \$103,000 for the Talbot Hospice Foundation. Over 800 volunteers of Friends of Hospice brought the event to life!



From the left, Festival Co-Chairwoman, Joanne Brown; President of The Friends of Hospice Board of Directors Shirlynn Shafer and Festival Chairwoman Monica Heinsohn present a check for \$103,000 to Julie Crocker, THF Executive Director and Kate Cox, Associate Director.

FESTIVAL OF TREES DONATIONS OF \$3,000 AND ABOVE

*Aqua Pool and Spa Company
 The Crab Claw Inc.
 The Historic Tidewater Inn
 PNC Financial Services
 Westphal Jewelers
 William T. Hunter, Jr.*

Ann Monaghan
 Sheila Monahan
 Leslie Moon
 Anna Morgan
 Eleanor Morrell
 John Morris
 Doris Motovidlak
 Lesley Moyer
 Sally Moyer
 Nancy Mullen
 Sigrun Munns
 Carol Murphy
 Michele Nagel
 Thomas Nash
 Faye Nave
 Pennie Naylor
 Lee Nelson
 Gail Newell
 Johanna Ellen Norris
 Carol O'Hare
 Jo Ann O'Reilly
 Harriett Page
 Bernice Parenteau
 Judy Parker
 Sumner Parker
 Camille Passarella
 Donna Patchett
 Bob Paulus
 Kathryn Payne
 Phyllis Peddicord
 A.C. Pelanne
 Rebecca Peter
 James Peterson
 Beth Pine
 Bud Pine
 Darlene Planner
 Shelley Pluschak
 Sue Pollio

Frances Pyles
 Ellen Rajacich
 Pete Rampmeyer
 Mary Ann Ray
 Donna Real
 Cindy Reed
 Morton Reed
 Rose Regan
 Deborah Renshaw
 James Reynolds, Jr.
 Thomas Richard
 Bruce Richards
 Margaret Riehl
 Gordon Ries
 Gary Rinehart
 Jennifer Rinehart
 Mary Ann Ringewald
 Eunice Roberts
 Trish Roberts
 Diane Rohman
 Barbara Rose
 Sandra Rosenbach
 Adrienne Rudge
 Francis Ryan
 Jean Saballus
 Sarah Sadler
 Shirley Sallet
 Carole Sasiela
 Lelia Saulsbury
 Richard Saville
 Sandra Schauber
 Muriel Scheid
 Matthew Schilling
 Ron Schlemer
 Nancy Schnaitman
 Mary Schneider
 Nancy Scholley
 Beth Schucker

Cathi Sciantarelli
 Sheila Scott
 Beverly Serio
 Carol Serrano
 Frances Seymour
 Shirlynn Shafer
 Colleen Sheehan
 Michael Sheridan
 Norma Shortall
 Rose Sigman
 Alan Sim
 Lynne Sinder
 Joan Sisk-Madary
 Albert Smith
 Elaine Smith
 Gretchen Smith
 Judy Smith
 Lindsley Smith
 Lon Smith
 Howard Snyder
 Joan Snyder
 Ruth Sorge
 Henrietta Spence
 Nancy Spicer

Debbie Stafford
 Ron Stafford
 Janice Stevens
 Catherine Stevenson
 Brenda Stone
 William Stone
 Fran Stout
 Steve Stranahan
 George Stricker
 Valerie Sypula
 Allison Szczukowski
 Ellen Taggart
 Molly Taylor
 Diana Temple
 Cathy Thompson
 Betty Todd
 Ann Tomlinson
 Joan Toms
 Michael Tooke
 MaryLen Trippe
 Cathy Trumbore
 Jo-Anne Vaughn
 Jim Vermilye
 Ernest Vernon

Linda Vetter
 Ruth Voeste
 Clarissa Vowler
 Susan Walsh
 Jackie Webb
 Jesse Weddle
 Jessica Weisman
 Judy Werner
 Sandy Whelan
 Stephen Whelan
 Fran White
 Teri White
 Janet Will
 Deborah Willse
 Bertha Wilson
 Fran Wolfe
 Bev Wolfe
 Bob Wolfe
 Lawrence Wood
 Susanna Zaffere
 K. Ilene Zumbrum

Spring 2010 Volunteer Class Graduates



"We appreciate the kindness and respect that the hospice staff and volunteers gave to our entire family. Your organization is very special and we are lucky to have you in the community."

**Cheryl M.
 Easton, MD**



Talbot Hospice
 FOUNDATION

HOSPICE...
...Nurturing the Gift of Life

We have made every effort possible to ensure that this tribute to our generous donors is accurate and complete. Kindly contact Kate Cox, Associate Director at 410-822-6681 with any additions or corrections. To view ALL donations to Talbot Hospice for fiscal year '09 - '10, please visit our website at www.talbothospice.org. You will also see the complete lists of individuals memorialized and honored, in-kind donors, and foundations. To be economically prudent and preserve our limited funds for compassionate programs the lists are online rather than printed. Thank you.

Talbot Hospice Volunteers

'The Heart of Hospice'



There are over 300 volunteers that serve the Foundation, in various capacities, throughout the year. From Guest Wing caregivers, to front desk assistants to those who tend the gardens, the volunteers truly are 'The Heart of Hospice.' Pictured above are volunteers who attended *The 2010 Annual Spring Volunteer Luncheon*, which is supported by a generous endowment from the Marita Menzies Foundation.

Pictured below are a few volunteers at Hospice House throughout the fiscal year July 2009 to June 2010.



The Talbot Hospice Foundation (THF) was founded in 1981 and has served more than 4,655 patients on hospice and pre-hospice programs. Hospice House was built in 1998 and has served more than 550 guests. THF receives no insurance reimbursement and depends on donations from the local community to provide services to patients and their families.